

Security you can trust— 7 reasons to believe

1. We care about security as much as you do. And we do it well.

Intuit's professional staff and automated tools monitor service performance for problems 24 hours a day, 7 days a week. Our production equipment is housed in Intuit's data centre, complete with 24/7 physical security with a full-time security staff, video surveillance, and alarms to prevent high-tech breaches. We have an uninterruptible power supply and backup generators in case of a power outage, as well as complex smoke and flood detection and fire suppression systems.

2. Your data is protected and private.

We rely on advanced, industry-recognized security safeguards to keep all of your financial data private and protected. With password-protected login, firewall-protected servers, and the same encryption technology used by the world's top banking institutions, we have the security in place to give you peace of mind.

3. You'll never forget to back up your data.

That's because we automatically do it for you. Your information is saved to the same off-site, Intuit-owned data centre that handles millions of online tax returns each year. So you get the convenience of automatic off-site storage without the extra effort and cost of creating and managing physical backup copies on your own. And should the unexpected ever happen to your system, all of your data will still be instantly accessible to you from any computer connected to the Internet.

4. We value privacy as much as you do.

We build privacy into everything we do. It's not an afterthought. It's how we choose to treat — and respect — our customers on a daily basis. That's why we follow a strict set of guidelines and practices to protect all of your private information. We do not sell, rent, or share your information with third parties for their promotional use.

5. And it's available, whenever you need it.

QuickBooks Online has been available greater than 99.8% of the time for the past three years.* That's because we rely on redundant servers and a self-correcting error detection program.

6. You get to make the rules.

You control who accesses your financial data and what they can see and do with it. Each person you invite to use QuickBooks Online must create their own unique password. We also offer multiple permission levels that let you limit the access privileges of each user. This means that if you want your part-time contractor to be able enter hours, but not access your P&L, QuickBooks Online will make it so.

7. Everyone is held accountable.

QuickBooks Online offers unique Always-On Activity Log and Audit Trail features, which record every user who logs into the service and any changes made to every financial transaction. The Always-On Activity Log is a complete record of activities, while the Audit Trail is an easy-to-read history of all changes to a specific transaction. Unlike their counterparts in the QuickBooks desktop software, neither of these features can be turned off by a user. So nothing can happen to your records without you or your accountant knowing about it.