

## Inviting Clients to Hub

Hub allows preparers to invite clients to Hub via the client's email; the client accepts the invitation and begins to submit the materials to Hub. After a client has accepted an invitation to Hub, you are able to manage their request responses in Intuit Link.

Note: it is not possible to invite multiple clients to Hub at once.

## **Inviting a Client to Hub**

- 1. Open the ProFile application.
- 2. Select the "Hub" option from the "Goto" menu in the top toolbar:



Hub opens, displaying a list of clients. Identify the client you wish to invite to Hub (e.g., "John, Alexis").

3. Click the "Invite" button associated with the client.

ProFile Hub											
(	Action(s) • All	*		Search (Client Nome or File N	Vame)		ų	>			
		ATION		NOT							
۵	NAME	FILE NAME	INTUIT LINK	COMMENTS	STATUS	\$	LAST SAVED	*			
	Simpson, Jessica (647) 777-7776 💽	V2.123.15T	0/12	Payment is done.	Waiting For Client	•	Dec 16, 2016				
	Simo. Jessica (647) 777-7776 🕑	JessicaSimpson V2123-15T	0/12	Payment is done.	Completed	-	Dec 14, 2016				
0	Gupta, Varun	71 T2205_1.15T	Invite	This is an awesome file completed through the ProFile Hub	Carried Forward	•	Jan 30, 2017	E			
	Smith, John	71 T2205_10.15T	Invite Rejected	This is a sample character limite	In Partner Review	•	Dec 14, 2016				
0	Wang, Phil	71 T2205_159.15T	Invite	Add Note	Work In Progress	•	Dec 14, 2016				
	John, Alexis (647) 949-6946 🖸	77 T2205_160.15T	Invite	Add Note	Work In Progress	•	Dec 16, 2016				

The "Invite Clients to Use Link" window opens. The "Customize your invitation email below" field contains existing invite text provided by Hub.



ite Client	ts To Use Link	
To:	Phil Wang 🛞	
Custo	omize your invitation email below:	
- 0	Dear [CLIENTNAME],	L
	At [FIRMNAME], we know gathering tax info can be a pain. To make things easier, we're using Intuit Link to build a custom checklist for you. - We'll guide you through some questions, the documents needed, and let you know when you're done. - It's much more secure than sending by email so your personal information is safe! - Use your phone to snap photos of your documents much faster than using a scanner. Please sign up and get started. Regards, [FIRMNAME]	
	Engagement Letter Edit Do not include Questionnaire Edit Do not include Checklist (6) Edit Do not include Checklist (6) Edit Do not include	
Са	Invite	

- 4. Edit the invitation content to include your client's name, your firm, and any other applicable details.
- 5. Click the "Invite" button when the invite content is ready; the invitation is sent to the client.

The Hub client list displays the invited client's status as "Invite Pending". It will change to "Accepted" when the client accepts the invitation via their email.



After a client has accepted an invitation to Hub, you are able to manage their request responses in Intuit Link.