Chapter 5

Company Activities Part I



In this chapter, you'll about how QuickBooks is built using lists and transactions. You'll learn more about the importance of lists and how to manage them to keep your business information organized.

Lesson Objectives

In this chapter, you'll learn how to:

- Manage your customer and supplier lists
- Work with your Chart of Accounts
- Add fixed asset accounts and purchase fixed assets
- · Edit, merge and work with list entries

Lists in QuickBooks

Lists are the framework of QuickBooks. You'll use lists to complete most QuickBooks forms including invoices, expenses, bills, purchase orders and more. For example, to pay a bill, choose a name from your Supplier list on the Enter Bills form. QuickBooks enters the list information on the form for you. This saves you time and prevents typing errors. You can also change the information directly on the form if necessary.

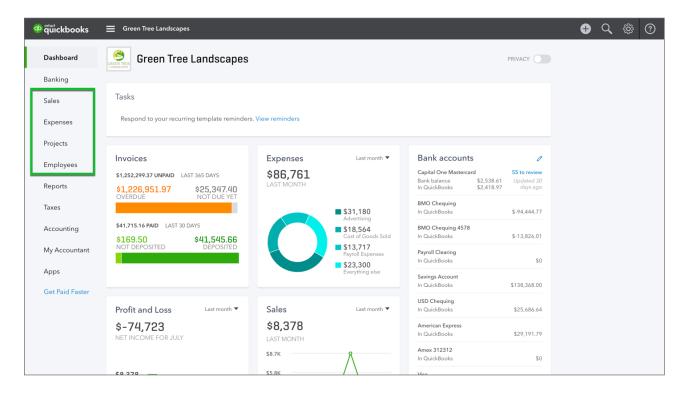
Although most lists are easy to set up in QuickBooks, some lists—such as the Chart of Accounts list, Products and Services list, and Class list—require careful planning.

The way you set up and edit lists depends on the list type:

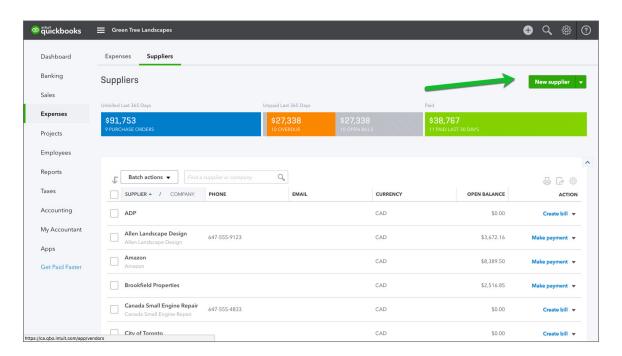
OuickBooks Centres:

Your Customers, Suppliers, and Employee lists are available in the Sales, Expenses, and Employee centres, respectively. They're included in the left-hand navigation bar.

To view one of these lists, click the appropriate Centre link on the navigation bar to go to a QuickBooks list.



To enter information in a list, click **New Customer**, **New Supplier**, or **New Employee** at the top of the centre.



Other Lists

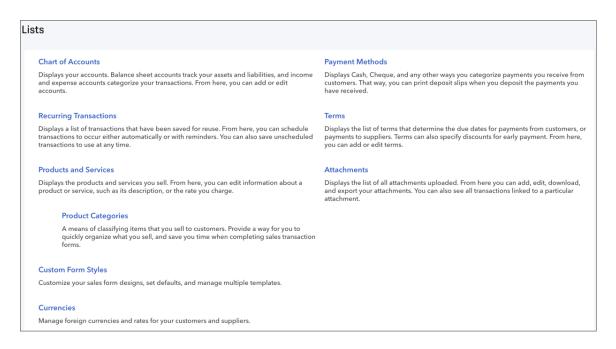
Other lists, such as the **Chart of Accounts**, **Products and Services List**, and **Other Lists** are found in the **Gear** menu.

- 1. To view one of these lists, go to the **Gear** Icon and click the list you want.
- 2. To make a new entry in the list, click the **New** button.



To view all of the lists in QuickBooks other than Customers, Suppliers, and Employees:

- 1. Click the Gear icon.
- 2. Click **All Lists** and QuickBooks displays a list of other lists that can be used in your day-to-day work in QuickBooks. Over the next few chapters you'll learn how to use most of these lists in QuickBooks.



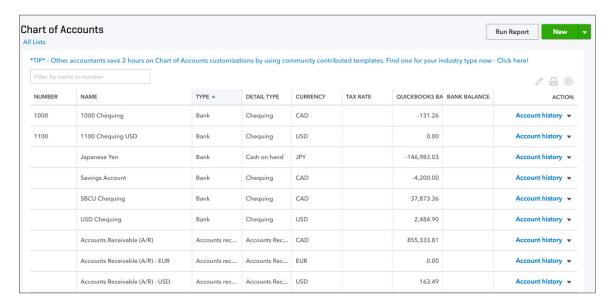
Definition of Other Lists in QuickBooks

Chart of Accounts—A list of your accounts in QuickBooks Online. The Chart of Accounts will be used on every transaction recorded in QuickBooks. It provides the foundation on which QuickBooks is built. It is the most important list in your company file.

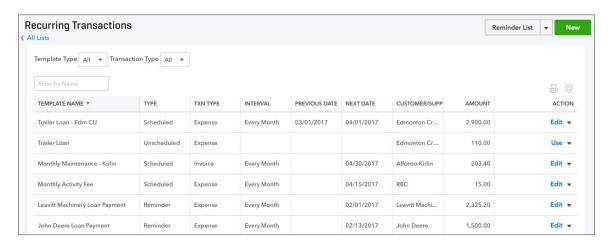
Balance sheet accounts track your assets, liabilities, and equity. Your balance sheet will report on the financial position of your company at any point in time.

Profit and Loss accounts track the income and expenses in your business. The Profit and Loss report will report on the financial performance of your company in any period of time.

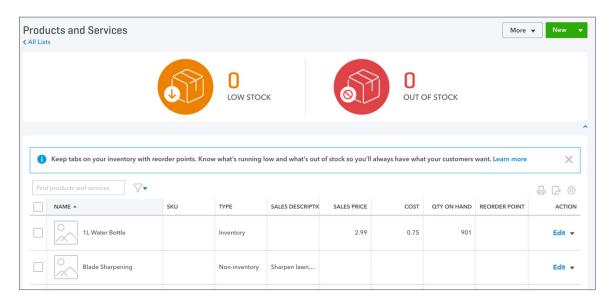
You'll use the **Chart of Accounts** to categorize every transaction in QuickBooks.



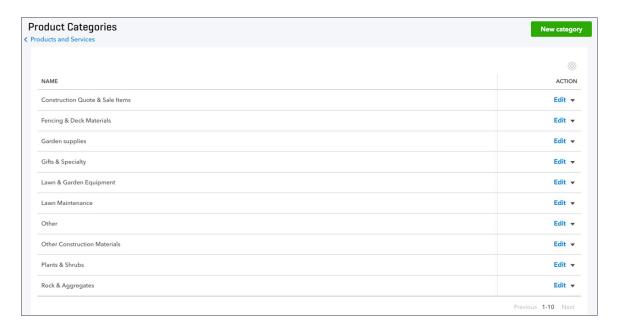
Recurring Transactions—A list of scheduled, unscheduled, or reminders of transactions that will be or need to be entered in QuickBooks. From here, you can schedule transactions to occur automatically or with reminders. You will learn about this transaction in chapter 8.



Products and Services—A list of the products and services you sell. They can include a combination of services, inventory parts, non-inventory parts and bundles.



Product Categories—A means of classifying items that you sell to customers. Provide a way for you to quickly organize what you sell, and save you time when completing sales transaction forms. Product categories make it easy to locate items on your products and services list.



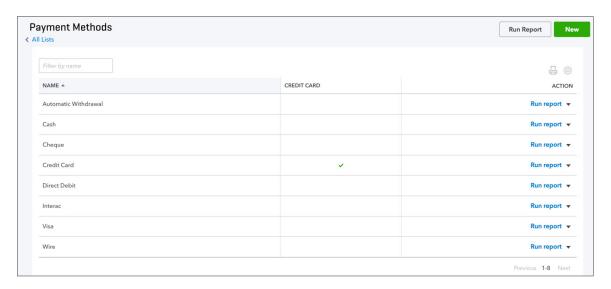
Custom Form Styles—A list of the customized sales forms available in QuickBooks. These includes Invoices, Estimates and Sales Receipts.



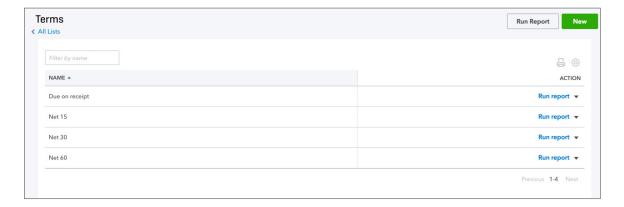
Currencies—If your business is buying or selling goods and services outside of Canada you may choose to enable the multicurrency feature in QuickBooks. After it's enabled QuickBooks create and stores a list of currencies on the Currency List.



Payment Methods—You can create new Payment Methods to reflect how your customers pay for your goods and services. Payment Methods are also used on expense transactions.



Terms—You can add Terms to your customer invoices. Terms can determine due dates for payments from customers, or payment to suppliers.



Attachments—A list of all attachments you've uploaded to transactions or lists in QuickBooks Online. From here you can add, edit, download, and export the attachments. You can also view all the transactions linked to the attachments.

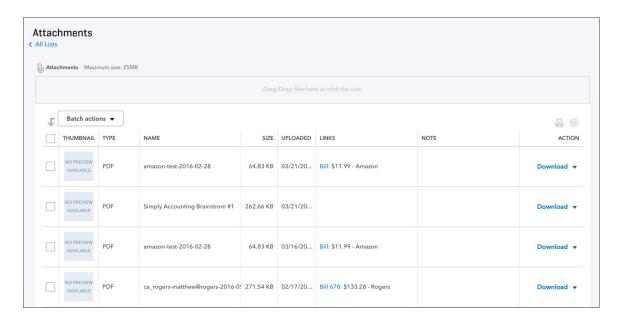
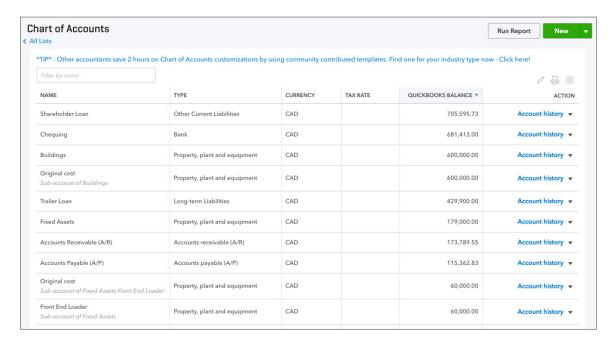


Chart of Accounts

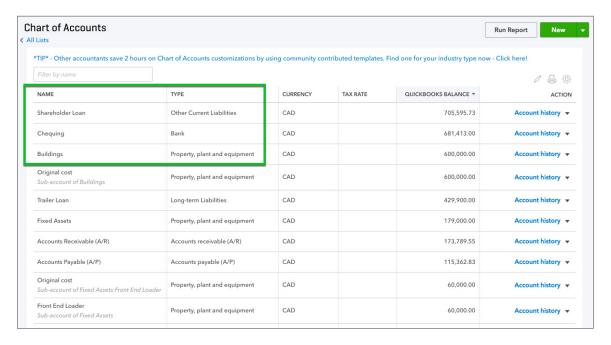
The chart of accounts is a complete list of a company's accounts and their balances. When you set up your company file, QuickBooks automatically created a chart of accounts. QuickBooks uses the chart of accounts to track how much money your company has, how much money it owes, how much money is coming in, and how much is going out.

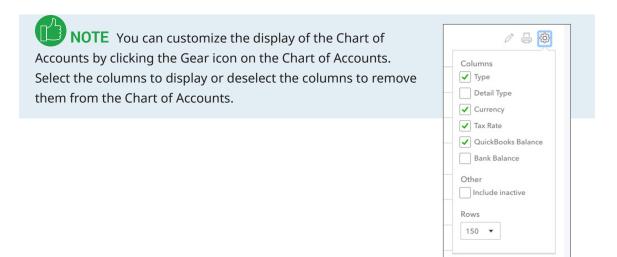
Because QuickBooks handles most of the accounting behind the scenes, you may not have to use the chart of accounts very often. Even so, it's helpful to understand how the chart of accounts works.

To open the **Chart of Accounts**, click the **Gear** icon and then click **Chart of Accounts**.

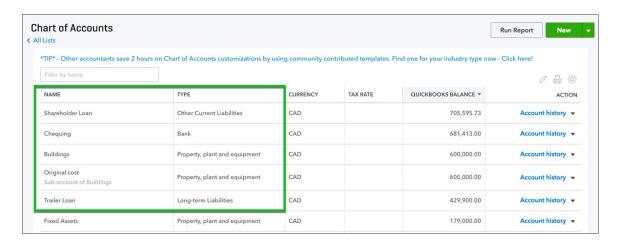


The **Chart of Accounts** displays several columns of information. The first column is the account **Name**. The next column is the account **Type**. The remaining columns can be customized to include just the information you want to display.





The **Chart of Accounts** displays the **Balance Sheet** accounts first followed by the **Profit and Loss** accounts.



			K III	
Advertising	Expenses	CAD		Run report ▼
Bank charges	Expenses	CAD		Run report ▼
Commissions and fees	Expenses	CAD	HST ON	Run report ▼
Disposal Fees	Expenses	CAD		Run report ▼
Dues and Subscriptions	Expenses	CAD		Run report ▼
Freight and Delivery	Expenses	CAD		Run report ▼
Insurance	Expenses	CAD	Exempt	Run report ▼
Insurance - Disability Sub-account of Insurance	Expenses	CAD		Run report ▼
Insurance - Liability Sub-account of Insurance	Expenses	CAD		Run report ▼
Interest expense	Expenses	CAD		Run report ▼
Legal and professional fees	Expenses	CAD		Run report ▼
Meals and entertainment	Expenses	CAD		Run report ▼
Office expenses	Expenses	CAD		Run report ▼

Account Types in QuickBooks Online

There are several account types in QuickBooks that fall into one of the 5 accounting categories. QuickBooks breaks them down into more detail.

Balance Sheet Accounts

Bank—Add one bank account for every account your company has at a bank or other financial institution.

Accounts Receivable—Transactions related to customers including sales invoices, payments, and credits on customer accounts.

Current Asset—Assets that are likely to be converted to cash or used up within one year. This includes accounts like petty cash, notes receivable, prepaid expenses, etc.

Fixed Asset—Depreciable assets your company owns that aren't going to be converted to cash in the short term. These includes equipment, vehicles, furniture, etc.

Other Asset—Any asset that is not a current or fixed asset.

Accounts Payable—Transactions related to money you owe, including bills, bill payments, and any credit you have with suppliers.

Credit Card—Tracks credit card purchase, bills and payments.

Current Liability—Liabilities scheduled to be paid within one year, such as sales tax, payroll taxes, etc.

Non-Current Liability—Liabilities such as loans or mortgages scheduled to be paid over periods longer than one year.

Owner's Equity—This account tracks the owner's investments and withdrawals in the business.

Profit and Loss Accounts

Income—Tracks money coming into the business. Sales or revenue accounts.

Other Income—Money received for something other than normal business operations such as interest income.

Expense—tracks money going out of the business for expenses and purchases.

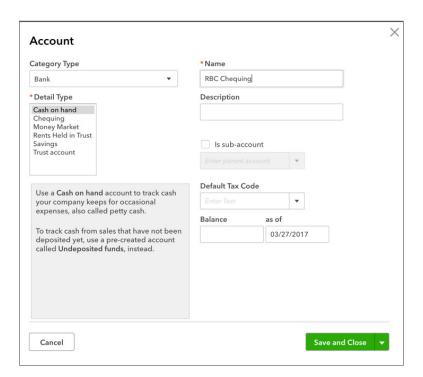
Other Expense—Money spent on expenses other than normal business operations such as corporate taxes.

Cost of Goods Sold—The cost of goods and materials held in inventory and then sold. This account can also be used to track cost of sales of non-inventory costs.

Adding Bank Accounts

To create a new balance sheet account in QuickBooks:

- 1. Click New.
- 2. Choose the **Type.** i.e. Bank (balance sheet type of account).
- **3. Choose a Detail Type.** The detail type is a required field.
- 4. Enter the account Name and add a Description (optional).
- 5. Click Save and Close.



NOTE When setting up balance sheet accounts the **Default Tax Code** and **Balance** fields are optional. The opening balance field is only used if you're setting up your Chart of Accounts from scratch and entering an existing balance sheet.



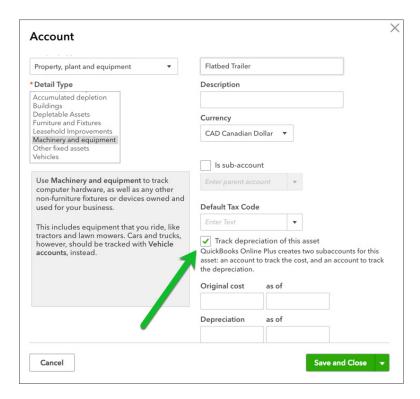
NOTE When you create an account in QuickBooks Online, you will choose a broad account type (expense, income, liability, etc.) and then select **a Detail account type**. The detail type assigns the account into a subcategory in order to have it appear in the correct place according to GAAP (Generally Accepted Accounting Principles).

Detail types are predefined and cannot be changed by the user. If you cannot find the exact type you are looking for, you will need to select the detail type that is the nearest match.

Creating Fixed Asset Accounts

When your company purchases a new fixed asset, you will record the purchase using a Fixed Asset account. QuickBooks helps you setup the Fixed Assets including accounts to track the cost of the asset and the depreciation of the asset. To create a Fixed Asset Account:

- 1. Click New.
- 2. Choose the **Property, Plant, and Equipment** Type.
- 3. Choose the **Detail Type**.
- 4. Enter the Name of the Asset.
- 5. Select the **Track depreciation of this asset** option.



6. Click **Save and Close** to setup the accounts.

NOTE QuickBooks Online Plus creates two subaccounts for this asset: an account to track the cost of the asset and an account to track the depreciation of the asset. It is recommended that you record the purchase of the asset using a transaction form (see topic below) It is **not** recommended that you enter the **Original Cost** or **Depreciation** in the fields in the Account setup.

Add a Loan Account

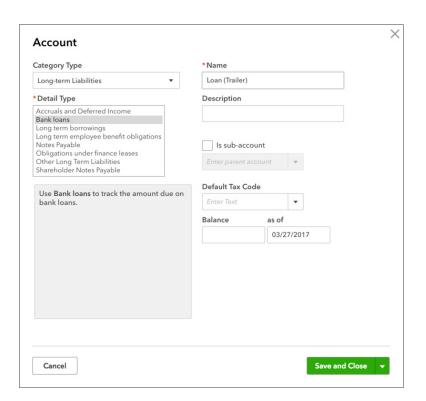
Another common type of account in QuickBooks is a loan account. If you make monthly instalment payments on a long-term loan, you can keep track of the balance of your loan in QuickBooks and have your monthly payments deducted from your loan principal.

When you owe money to a bank or another lending institution, the amount of the loan is a liability for your company. You can track a loan in QuickBooks by setting up a liability account for it.

To create a loan account provided by the equipment supplier account:

- 1. On the Chart of Accounts, click New.
- 2. Choose Long-Term Liabilities under Category Type.
- 3. Choose Bank Loans under Detail Type.
- 4. Enter the Name of the Loan account.
- 5. Click Save and Close.

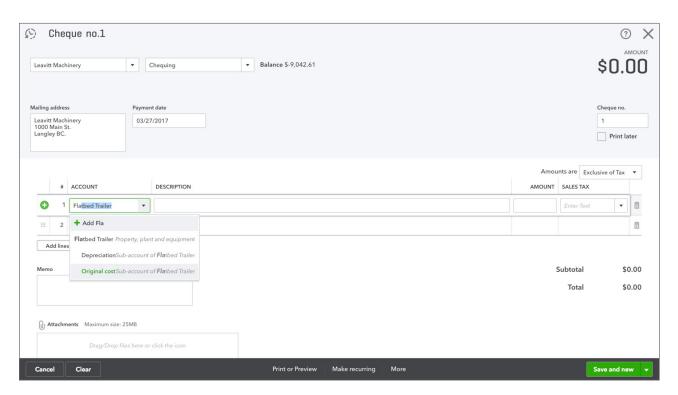
NOTE Now you're prepared to make the purchase of the fixed asset using a loan from the equipment supplier.



Purchase a Fixed Asset

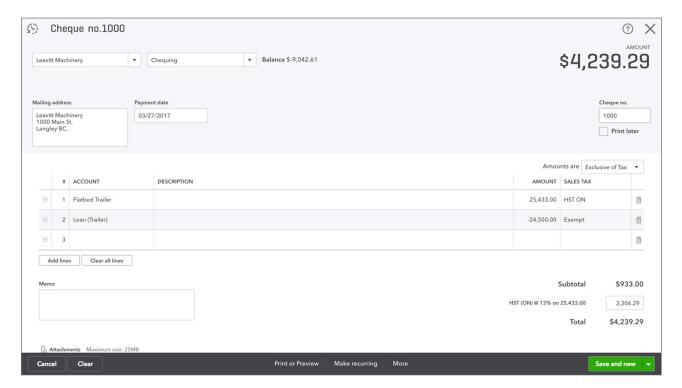
Now that you've setup the necessary fixed asset accounts for the equipment you've purchased, you can make the purchase transaction. You can make the purchase transaction using a bill, cheque or expense transaction. Each transaction will be entered in the same way. In this purchase transaction, you will learn how to record the purchase of the fixed asset using a bank loan. Entering the purchase transaction using this method will add a balance to the fixed asset account, the bank loan account and will record any sales tax incurred on the purchase of the fixed asset.

- 1. Click the Create menu and then click Cheque.
- 2. Enter the name of **Supplie**r and **Date** of the purchase.
- In the Account Details section enter the Original Cost account of the asset you're purchasing.
- 4. Enter the cost of the purchase in the **Amount** field.
- **5.** Add the **Tax** rate.



- 6. To record the loan amount, enter the **Loan** account on the second line of the transaction.
- **7.** Enter the amount as a Negative amount to reduce the amount to be paid. QuickBooks records the loan amount. Make this line **Tax exempt**.

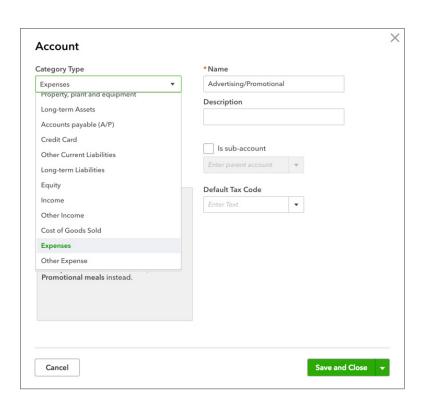
8. Click **Save**. The remaining amount will be the amount of the cheque to the supplier.



Add Expense Accounts

Tracking expenses in your business done through expense accounts. An account that tracks and categorizes what your company is spending. (You can think of expenses as money that leaves the company.) To add an expense account:

- 1. On the Chart of Accounts, click New.
- 2. Choose **Expenses** as the **Category Type**.
- 3. Enter the Name.
- 4. Add a **Default Tax Code**.
- 5. Click Save & Close.



NOTE The **Default Tax Code** tells QuickBooks that every time this account is used in a transaction, QuickBooks will add the specified **Default Tax Code**. It's recommended that you add a Default Tax Code to every expense account to automate the tracking of sales tax.

Creating Subaccounts

To make a large account more manageable or to group related expenses together for your reports, it's useful to set up subaccounts. This Another way to think of this is that you are breaking down general expenses into greater detail.

In QuickBooks, the more general category of expenses is called a "parent account." The more detailed categories that are grouped under the parent account are called subaccounts. Subaccounts let you track several related types of income or expenses independently yet keep them all under the "umbrella" of a single parent account.

For example, if your business has substantial advertising expenses, you might decide to divide your Advertising expense account into several subaccounts, such as Direct Mailings, SEO work, Facebook Ads, and Google AdWords. Your chart of accounts displays these accounts in the following manner:

Advertising

Direct Mailings

Facebook Ads

SEO work

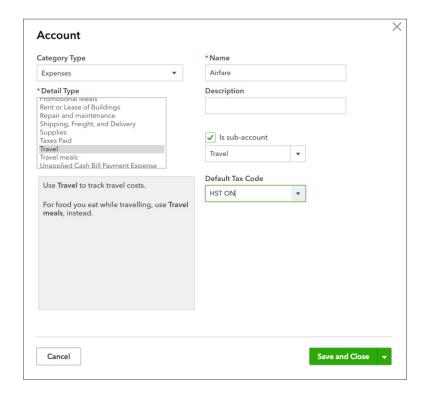
Google AdWords

Your reports will now show subtotals for the various ways that you advertise, as well as the total for all your advertising.

In your chart of accounts, each subaccount appears indented immediately below its parent account. If the subaccount is a balance sheet account, QuickBooks includes its balance in the balance of the parent account. When you open the register of the parent account, the register shows all the transactions in the subaccounts.

To create a subaccount:

- 1. On the Chart of Accounts, click New.
- 2. Choose **Expenses** as the **Category Type**.
- 3. Enter the Name.
- **4.** Select the Is sub-account checkbox and then choose the parent account.
- 5. Add a Default Tax Code.
- 6. Click Save & Close.



NOTE To create a subaccount in QuickBooks. The subaccount must be of the same Category Type and Detail Type as the parent account.

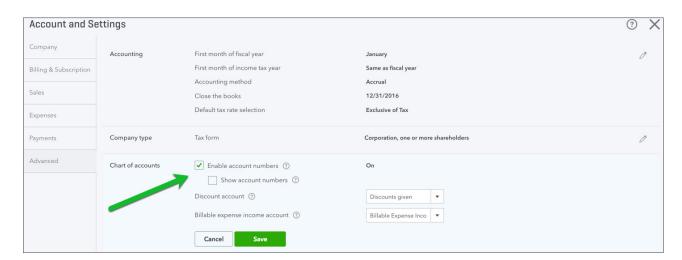
Working with Lists

Maintaining your lists in QuickBooks is important to ensure accuracy when recording transactions. There are several functions you can perform on QuickBooks Lists.

Account Numbers

Account numbers are not enabled by default. However, you can enable account numbers in the Company Settings.

- 1. Click the Gear icon.
- 2. Click Company Settings.
- 3. Click Advanced Chart of Accounts.
- 4. Select Enable account numbers.
- 5. Click Save.



NOTE QuickBooks Online does not automatically assign account numbers. You're required to assign the account numbers to each account.

Edit Names (Sales, Expenses, Employees)

You can edit name like customers, suppliers and employees when you select the appropriate link from the left-hand navigation, i.e. click **Sales** to edit the Customers list.

- 1. Display the list that contains the entry you want to edit.
- 2. Click the **Name** or list entry.
- 3. Click Edit.
- 4. Edit the information shown for the entry as necessary.

Editing the Chart of Accounts

You can edit accounts in the account list. Go to the Chart of Accounts and then click the drop-down arrow. Edit the account as needed and then click Save and Close.





NOTE The account list cannot include duplicate names.

Merge Accounts

It's helpful to merge accounts if you use two similar accounts and want to see those accounts represented by a single line in your reports.



NOTE Merging accounts is irreversible.

To merge accounts:

1. Click the **Gear icon > Chart of Accounts**.

Make sure that the accounts you want to merge are at the same sub-level and have the same detail type. If they're not, edit one of the accounts to put it at the same level and give it the same detail type as the other.

- 2. Select the account whose name you **don't** want to use, and click its drop-down arrow under the Action column.
- 3. Click Edit.



- 4. Change the account name so that it is the same as the account with which you're merging.
- 5. Click Save.
- 6. Click **Yes** to confirm that you want to merge the two accounts.

NOTE The account being merged will remain with a status of "deleted" until QuickBooks Online's nightly processing removes them. Any transactions in the account being merged will be moved to the remaining account at the time the merge is processed.

Merge Customer Names

Merging customers is helpful if you've been using two similar customers and want to see those customers represented by a single line in your reports.

The process of merging deletes one customer and reassigns all its data to another customer. If you want to merge (and delete) a customer, you must delete the customer's statements first.

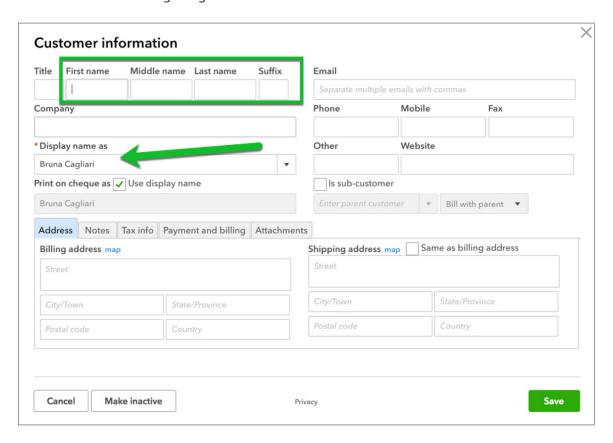
NOTE The merging process is not reversible. Merging is permanent and cannot be undone at a later point.

- 1. Choose Sales on the left navigation panel.
- 2. Click Customers.
- **3.** Make sure that the customers you want to merge are at the same sublevel. If they're not, edit one of the customers to the same level.
- 4. Select the customer whose name you'd like to remove.

NOTE If you have customer information entered, it will disappear from the name you don't want used. Make sure you either copy the information over to the customer's name you're keeping or keep the customer with the important information.

5. Click Edit.

6. Change the customer's **Title**, **First name**, **Middle name**, **Last name** and **Suffix** to be the same as the customer you're merging it with. Ensure that the **Display Name** is also the same as the customer being merged with. Click **Save**.



7. Click **Yes** to confirm that you want to merge the two customers.

NOTE The merge Supplier names follow the same process used for merging customers.

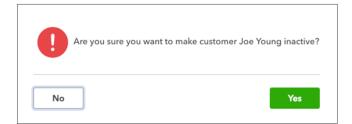
Deleting List Entries

You can delete entries from lists in QuickBooks including customers, suppliers, product and services and accounts. To delete a list entry.

Instead of making a customer inactive or archiving them, you simply "delete" the customer name. This is not a permanent deletion. Below are steps to delete and restore a customer.

To delete a customer name:

- 1. Click Customers.
- 2. Click the Customer name.
- 3. Click Edit.
- 4. Click Make inactive.
- 5. Click Yes.



NOTE If a customer has a balance when deleted, QuickBooks Online will automatically add an adjusting entry to make the customer balance \$0.00. If this is unwanted, make sure the customer has a zero balance before deleting them from the customer list.



NOTE You can restore a customer in QuickBooks Online. To restore a customer:

- 1. Click Sales.
- 2. Click the **Gear** icon in the middle of the window.
- 3. Select Include Inactive.
- 4. Click the Inactive customer name.

5. Click Make Active.

