QuickBooks Discovery 2010 Conference - Q & A

Questions	Answers
Accountant copy needs client to be able to do change orders while I have Accountant Copy ….Will that be possible?	While an Accountant's Copy exist the client will be able to create a change order in the file.
Can accountant not do bank reconciliations when using accountant copy?	No, we have disable this functionality at this time due to the fact that after merging the changes back to the clients copy the flags are not set to reconciled and the PDF's are not transferred across as well. This then would allow the client to still reconcile
Can a client do bank reconciliations when in accountant copy?	Yes, the client will be able to do bank reconciliations when an Accountant's copy exists. Information will be retained after the Accountant's changes are merged back
Do you have to install quickBooks 2010 software on the server as in past two versions? Didn't see option when installing on my computer?	No, you do not have to install the QB software on the server, this was the same what in the previous 2 versions as well. You still had to install the Database Server Manager on the server. Installing the QB Software on the server is just one way to make sure that if you are verifying data, rebuilding data or converting files that it is
Do we have the option to view the tape in cells where we had made calculations (just like ProFile) this would be an excellent audit trail?	No, unfortunately you will not be able to view the tape where additional calculations were made. This acts like a calculator function and will only provide the final total
Why can we not export from TB?	
Online Banking - problems with tax calculations.	This feature is coming.
Sales Tax: Can we still change the "filed" status in the GST Register if necessary in order to fix problems?	We use dates for the filed transactions. There is no longer the "F" flag. Changes or adjustments are reflected in the next filing period.
If someone goes into just test multi-currency and eliminates all entries, could it be turned off?	Once you turn on Multi-currency in a file whether the transactions get deleted or not, you can not turn of the feature. Make a copy of the file for testing purposes.
Importing from Simply.	Use a program called Transaction Reporter - Consult Accounting Cycle - They provide
Purge Data? Clients with 5, 10, 15 years of data.	Not necessary with the new Database structure.
Preferred Send Method under customer does not default when you bring up an invoice.	Once you set the Preferred send method and create the first invoice the flag will not be set, on subsequent invoices created to be sent by email the flag will populated on
Send Forms: There is a space between the name and semi-colon: Dear Joe : How do you get rid of this?	The only way to get rid of this would be to edit the email that is created and delete the space at this time.
Any way to connect with QB to other database, such as QDBC? Is new 2010 use SQL Sever?	On the QODBC website there is versions that are available that will work with the 2010. At this time we do provide a read only version with QBES. Yes the QB2010
Reports: Some clients show "amount" column, some show "debit + credit" columns instead of Amt column. How can you make every report, every client show Debit + Credit Columns always?	Create the reports you want and then memorize those reports.
How much is the Upgrade from 2008 foreign currency module to year 2010 module?	We do not have a upgrader price. We do periodically offer discounts for purchasing the new product. Please contact Sales.
Can transactions be transferred automatically?	When upgrading the file all the information is transferred.
Can static data such as the chart of accounts, company set up be transferred automatically?	Any of the lists available on the List Export can be imported into a new file. Company setup information can not be imported. Account balances will also not import to a
How do you bring back the annoying messages?	Edit Menu > Preferences : General > My Preferences Tab : Checkbox "Bring Back all
Go over login challenge question. Reset button seems to be missing. Where do you set up?	Company Menu > Set Up Users - Edit user or change your Password.
Sales Tax only for Canada or US Customers too - eg. Missouri sales tax?	Other taxes like US state taxes are not defined in the product by default. You can set up the additional taxes as needed. Set up new Tax Vendor (US), Set up New Tax Item(s) (US), Set up tax group if multiple items are required and set up a Tax code if
Can you update into 2010 from any older version of QB?	Basically from 2004 and newer upgrades directly to 2010 and an upgrade kit is required for older products and for even older product files may have to come in to
Is there a source to receive payment through QB other than Paypal?	We do not interface with Paypal.
Is there a report to show time as a dollar value?	Unfortunately we do not have a report that shows the dollar value of the time.
Why doesn't it show up on the BS as WIP?	
Bank Recs: If you reconcile a bank with a difference what are the ramifications? Can you undo? Can you delete a previous bank reconciliation if you note an error?	Difference is posted to Opening Balance Equity. Pro version allows you to undo the last reconciliation. Premier edition allows you to undo all banks recs available in the
The Screenshots in our handouts are too small to read - would you be able to put the presentation on the web for us to download?	The presentations will be available to download from the ProAdvisor website after the Discovery tour is complete. They should be available before the end of November
Has the Caseware import trial balance form QB issue been resolved yet?	
Has the tax calculation in memorized transactions been changed to pull from the tax table or is it still memorized tax from the past? Ie: I have 2000 mem. Invoices. When GST changed, I had to go into every single invoice, change the GST and re-memorize the transaction.	Historical transactions will not change. On Memorized transaction coming from Premier Multicurrency or 2007 older versions Memorized transactions will have to be rememorized.
Same Question: re: Item description on mem transactions.	If the item description has been changed it will need to be rememorized.
Can Accountant's send the task notes to client after they make changes in (example: Re and notes for next year.)	Note created in the Client review are not imported back to the clients file. If using the client review sign on as an external accountant and enter notes directly to the file.
Changing the 5% and "G" code so the expected HST 13% in July 2010 is not acceptable due to large number of old transactions. Would your team consider setting up the new HST code before July 1, 2010 and send it with the upgrades?	In the past we have updated the product to handle this for new companies. Always provide FAQ on how to fix this in Existing files.
Does not pick up GST entered on a Deposit Slip. Farmers have GST on fees on their livestock sales. This always throws the GST returns off - shows a a negative GST collected instead of ITC. It would be better if it was similar to a Journal entry and I could allocate to Tax Item.	Suggestion: use a sales receipt to record the information for deposit. Use either Undeposited fund or post directly to the bank.
If I have a US bill pd by a cdn credit card, how can I handle the E/X that happens on the credit card?	You can enter and exchange rate when entering credit card charges.

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Icon bar shortcut for memorized transaction just gives you blank transaction		It is putting the create form on the icon bar, not the memorized transaction
Why can't we see subtotal on screen print only?		When using the subtotal item it will show on the screen.
Inventory Report I want to see what currency item is in?		Currency is not assigned to the item, it is assigned to the vendor
Multiple ways to pay on a Sales Receipt. A POS system for Retail		Can use Payment Items to pay on Sales Receipt
Can you use and/or can you have an accountant copy and a customer copy of Enterprise 2010 on the same computer. (MC version)		You can have multiple versions of the program open at the same time except when they are both the same year.
How to do multiple Ship To's in Enterprise		In the Customer edit. Add multiple ship to addresses.
Password to open a paystub sent by email should be an option not a requirement		This is a privacy requirement to protect the SS/SIN number
When will there be a MAC version? Is one being worked on?		At this time we are not making a MAC version.
Is QB2010 compatible with Windows 7?		Yes QB2010 is compatible with Windows 7
Why in Cust/Vendor accounts in Cust Centre are all the values negative? Hard to see which is whichs ie Invoice or Payment.		Use the type column to see the transaction type. In 2010 the payments are not showing as a negative value.
Transaction Journal: Can we select entries made by just one User; rather than all entries on that day?		This option is not available to filter by the User. If you modify the report and add the column last modified by then export the report to Excel you can then turn on the
In Client Data Review can we assign accounts Working Paper Numbers to get subtotals; to match the Accts YE Trial Balance Detail? Can we view changes only.		In the Client Data Review tool when you open the Trial Balance you can Assign the Working Paper Reference number to the account. Provided that the changes are recorded correctly using the ADJ flag on the journals you can run a Custom Detail
Entering Bill and assign customer to item line - when invoicing - adding markup - will the original cost show on invoice to customer?		You have the option of printing the original cost and markup amount on the invoice or you can choose the option to print the items as one line on the invoice that shows the total of the original cost + markup. You will still see all this information on the
Is there any way to change default dates or standardize reports? Ie. Now if you open balance sheet standard it automatically shows "This Fiscal Year to Date" and I want to open "Last Month" or "Last Quarter".		You can modify the report to show the Last Month setting and then memorize the report for your own use. Another option would be in the Preferences under the Report, My Preferences where you would check off the "Promp to modify report
The QuickBooks Updates opens on startup sometimes weeks before I have the time to install updates, because on Start Up I have something I want to get done.		Updates are released periodically which usually contain critical updates or program updates which should be installed upon receiving notification of their availability. The reminder is set there until they are installed, the choice to install now or later
Can we print T4 Summary from QB Now. I know we can print T4's, but what about T4 Summary of CRA pre-printed form.		The ability to print the T4 Summary in the CRA format is not available at this time.
My spell check (on invoices etc) does not work - why not? (seems to be missing a dictionary). How to Fix?		
I use Mozilla for my email - how can I get QB to use this to email invoices, etc.?		
You said that there is no longer a Foreign Price List. You were going to show us a way around it. When do we see it.		The option to enter a foreign price in to the Items setup has been removed and replaced with Price Level List. Rather than being restricted to the one foreign price you can now set up multiple foreign prices for the same item.
Two decimal places is not enough for exchange rates. Need atleast 4 and some currencies need even more.		QuickBooks provides up to 6 decimal places for the exhange rates.
How do I enter timecards when and employee double bills his time cards? Ie. Joe bills Smith 1 hr. - bills George 1.5 hrs. Joe wants 1.5 hrs. Payroll is 1.5 hrs - Invoices is 2.5		You can set up Billing Rate Levels for Each employee that bill out at different rates. You pay your employee at their rate and bill out using billing rate assigned. Edit
How to mark a bill as "Paid" in order to get it off the "paybills list" ie: a cheq manually written for a bill but bill not selected.		You should be using the paybills feature to select the bill to be paid and create the cheque. Select do not print the cheque. Then manually write the cheque. Otherwise you would have to go to the paybills window and apply the credits which the cheque
How to clean up a company file.		Use the Client Data Review tools - has options to allow you to apply unapplied
If MC is turned on in older version, but no txns, if you respond "No" to upgrade questions, does it turn MC on in 2010?		During the upgrade process if you had the setting turned on and still say "No" to the MC the Upgrade Process will still dectect that flag and halt the upgrade until you
In Receipts window - what currencies show in dropdowns?		All Foreign currency AR accounts that you have setup in the company file will show in the Receive Payments window.
In "Create Invoice for Billable & Expense" shows "overflow" in Time Column Why?		Overflow would show in cases where then size of the number exceeds 12 digits and is passed thru to the window with 15 digits. We are aware of this issue and are investigating the solution. Manually replacing the value will replace the overflow