



## Intuit Merchant Services Canada - Cancellation Request

(This form must be filled out and signed by the contact/owner listed on the original application)

Please cancel my Merchant Processing account effective: \_\_\_\_\_ Day/Month/Year

Merchant Number: \_\_\_\_\_

DBA (Doing Business As name): \_\_\_\_\_

Contact Name: \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

### Please tell us why you are cancelling your account (click all that apply)

- Seasonal Setup: Closing date: Day/Month/Year      Expected reopening date: Day/Month/Year  
\*Please fax a letter to: 1-800-322-3970 to re-open the business for the next season.
- The pricing is too high.
- I was unhappy with the customer service (First Data)
- I was unhappy with the customer service (Intuit)
- The service didn't fit my needs (Please specify below)
  - I want to process US transactions
  - I want to process credit cards through an online shopping cart
  - I have multiple locations
  - I need to integrate into point of sale software
  - I need a mobile solution
  - Other: \_\_\_\_\_
- I am closing my business
- I am not using the service as much as I thought I would
- Other: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: MM/DD/YY  
We're sorry but digital signatures are not accepted

**Please fax this form to - 1-800-322-3970**

Please note that First Data requires ten (10) business days notice to process the cancellation. Notice is based on time of receipt of the cancellation request form, not the initial contact to Intuit Canada. You remain responsible for current month fees due at the time of cancellation.

To confirm your cancellation is in progress and/or received, please allow 24- 48 hours for processing and then call FirstData Customer Service at 1-800-443-9418