

TURBOTAX REFUND REQUEST FORM (Canada Returns only)

- Your purchase must have been made within 60 days
- Your request takes 4-6 weeks to process

INSTRUCTIONS

Failure to comply with any of the steps may cause a delay in processing your refund.

1. Please complete the **PERSONAL INFORMATION** section.
2. Fill out **SECTION A** or **SECTION B** depending on how you purchased your product:
 - If you have purchased from Intuit (i.e. Intuit web store or by phone through one of our agents) fill out **SECTION A**.
 - If you purchased from a retail outlet (i.e. Staples, Best Buy) fill out **SECTION B**.
3. You may send your documentation **Attention: Returns Department** to:
 - Fax: 1-888-829-1724
 - E-mail: CanadaReturns@intuit.com

PERSONAL INFORMATION MUST BE COMPLETED FOR ALL RETURNS

Name:	Name to appear on Cheque (Retail purchase Returns)	
_____	_____	
Address:	City:	Postal Code:
_____	_____	_____
Province:	Email:	Phone Number (with area code):
_____	_____	_____

SECTION A if you have purchased from Intuit (i.e. Intuit web store or by phone through an Intuit agent).

Customer number (if known): _____ Order number (on your purchase receipt): _____

SECTION B if you purchased from a retail outlet (i.e. Staples, Best Buy).

Check the edition you purchased.

<input type="checkbox"/> TurboTax Basic	<input type="checkbox"/> TurboTax Home & Business	<input type="checkbox"/> ImpôtRapide de luxe
<input type="checkbox"/> TurboTax Standard	<input type="checkbox"/> TurboTax Business Incorporated	<input type="checkbox"/> ImpôtRapide premier
<input type="checkbox"/> TurboTax Premier	<input type="checkbox"/> ImpôtRapide de base	<input type="checkbox"/> ImpôtRapide particuliers et entreprises

REASON FOR RETURN Please be specific as your comments are critical to improving our products and services

LICENSE INFORMATION

Please submit:

1. Photocopy or scanned image of the **sleeve** that the CD came in which shows your product number and Installation Key Code. (Please note that we require these numbers written below as well)
2. Photocopy or scanned image of the **retail receipt**.

Installation Key Code (21 digits): _____